



Kingkraft

Instructions for use
Assist Sense Basin



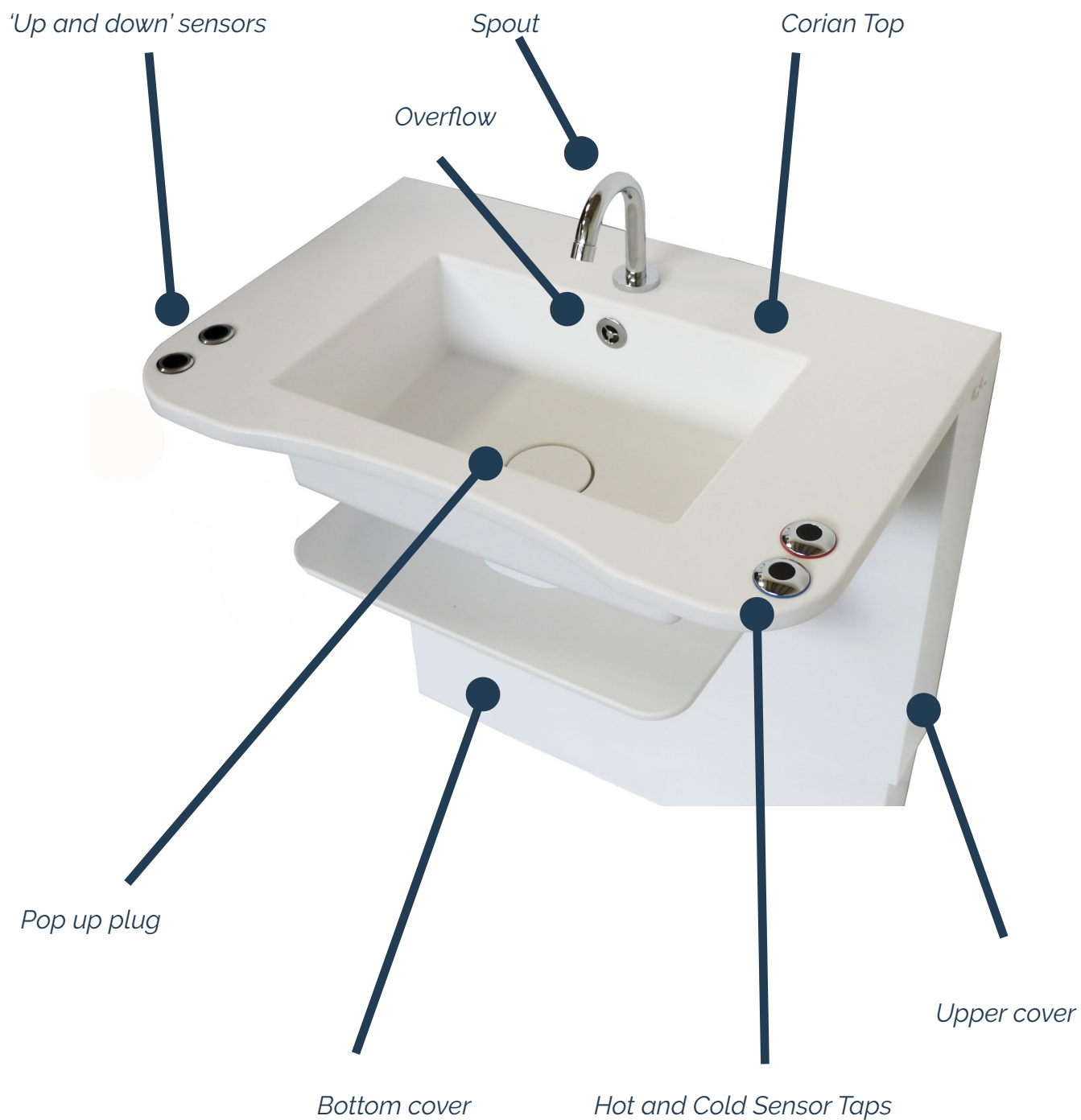
PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE USE

CONTENTS

GENERAL DESCRIPTION
IMPORTANT SAFETY INSTRUCTIONS
OPERATING INSTRUCTIONS
TAP CONTROLS
INSTALLATION
MAINTENANCE
CLEANING
BASIN MARKINGS
GUARANTEE

General Description

Below is a general layout of the Assist Sense Basin, if your basin has been made bespoke then it may differ from the below. Please contact Kingkraft if you are unsure.



Max load: 25kg

The Assist Sense Basin is designed to aid washing at a comfortable height with the ease of using infra red sensor taps to not only control the taps but also the height. The small and neat design means that it fits perfectly into any type of bathroom.

The Corian top is durable, hardwearing and can be cut to different shapes and colours.

The Basin is suitable to fit most wheelchairs under.

Important Safety Instructions

This manual contains information for the safe use of the Assist Sense Basin. Please note, any bespoke basins may differ from this brochure, therefore please seek further advice from Kingkraft if you are unsure.

Please ensure that all users and carers read these instructions before use and keep safe for future reference.

If you have any doubt in the safe use of this basin, please contact Kingkraft for further advice.

- Do not sit or stand on the basin or try to operate if under any substantial load (e.g more than 25kg)
- Do not exceed the weight limit (25kg)
- Kingkraft products are intended for domestic and commercial use only
- The Assist Sense Basin has a variable height feature that enables the user's arms to be raised for the washing process.
- The basin has a splined actuator meaning it lowers under its own weight. If something becomes trapped underneath, the actuator will not pull downwards. The trapped object will be under the weight of the sink top, this could cause damage or injury, if trapping does occur, raise the sink upwards until the trap is released. Some models may come with additional safety cut off features.
- Temperatures should always be checked prior to using, this ideally should be done with a calibrated thermometer
- *No person, who is incapable of helping themselves should be left alone with the basin, even for the shortest of time*
- Only one person should use the basin at any time
- Only competent individuals should maintain and repair the Assist Basin. If you are in any doubt about the safe use of this product, contact Kingkraft on 0114 2690697
- Risk assessments should be carried out prior to use by a competent person to ensure that the basin is suitable for person(s) using it
- A visual check should be carried out prior to each use to check for any damage on the unit, if you are unsure, contact Kingkraft for further advice

Note: UK regulations require that, in general, no person should lift a mass of greater than 25kg unaided. Use appropriate lifting equipment if this is required to help the user with the basin.

Operating Instructions

Raising and lowering the basin

Firstly check that no persons or equipment can be damaged with the raise and lowering of the basin:

To raise the basin:

Wave your hand over the top sensor (approx 5cm above)- the red ring will illuminate green, the basin will start to raise.

To lower the basin

Wave your hand over the bottom sensor (approx 5cm above) - the red ring will illuminate green. The basin will start to lower.

To stop the basin at your desired height, simply remove your hand from over the sensors.



The basin has a safety cut off bar, so that in the event that anything or anyone should become trapped underneath the basin, the basin will stop working and not move to avoid a trapping hazard. The basin will not move until the obstruction has been removed.

Using the taps

As standard, all Kingkraft products are fitted with Thermostatic Mixer Taps. The Assist Sense is supplied with infra red sensor taps which are thermostatically controlled. The hot is indicated with a red circle and the cold is indicated with a blue circle. The taps have been set to cut off after 15 seconds of use. This can be increased in 5 second increments, contact Kingkraft if you want to change this.



WARNING! RISK OF SCALDING



Whilst every precaution is taken to reduce the risk of scalding, please ensure that the temperature is checked before each use, ideally with a calibrated thermometer.

Operating the waste

To fill your basin, simply push the waste button down with your hand to close
To empty the waste, simply push it down again to open it up and release the water.

Installation

Your Kingkraft product should have been installed by a competent person and the pre-installation guides should be followed, if you are in any doubt about the safety of your product, please contact Kingkraft for further advice.

If you require the basin to be moved for any reason at all, Kingkraft can offer this service, alternatively instructions are available.

Units with electrical service must only be wired in accordance with the IEE wiring regulations, especially as regards zoning and equipotential bonding.

The unit must not be connected via a plug and socket!

The power supply to the basin must be wired into the supply via an isolator which supplies only the basin and must have double pole switching with contact separation of at least 3mm. If the isolator is not within sight of a person maintaining the unit, it must be lockable in the 'off' position.

We recommend that your basin is connected via a Residual Current Circuit Breaker (RCD) with an operating current of no greater than 30mA.

Ensure that the wall and floor on which the basin is to be installed can withstand the full weight load of the unit load and the user leaning on it.

Maintenance

If your basin is not going up and down, firstly check that the mains power supply has not been turned off.

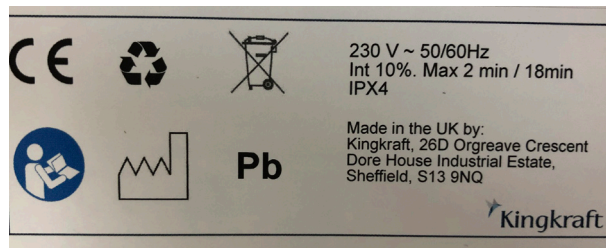
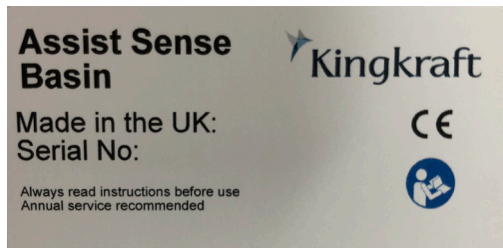
- If you find any faults with the unit, ensure they are rectified in any event before the basin is next used.
- We recommend that the Assist Basin is serviced annually. Kingkraft are able to carry out this work for you, please contact us for further advice.
- Do not attempt maintenance until the basin is empty
- Check the unit regularly for any damage, if you are unsure about the safe use of the basin, consult Kingkraft for further advice.
- The unit must be installed by a competent person who must connect it to a circuit breaker mechanism provided by others to ensure safety. If a fault has occurred in the electrical supply the circuit breaker is designed to cut out. The fault must be traced and rectified by a competent person before the reset switch on the circuit breaker is operated. The frame and control system itself should not be tampered with as it is only designed for repair by a competent person. In all cases, advice should be sought from Kingkraft.

Cleaning

- Your Assist Sense Basin top is made from a material called Corian.
- To clean the Corian, simply use hot water, soap and a cloth to wipe down any residue left from using the basin.
- Do not use bleach based products, or an abrasive cleaning scourer as this could mark the basin top.
- Do not use pressurised washer or steam cleaner

Stickers / Markings on Basin

Below is an example of the type of sticker that you will find on your basin, make a note of the serial number for future reference.



WEEE (Waste Electrical and Electronic Equipment Regulations 2006)

The aim of this Directive is to minimise the impact of electrical and electronic equipment on the environment when products become waste. All electrical components on this product must be disposed of in accordance with the WEEE 2006 regulations, either through reuse, recovery, recycling or environmentally sound disposal.

If this Kingkraft product is at the end of its life cycle and is being disposed of by people other than Kingkraft engineers, please contact Kingkraft to discuss arrangements regarding the disposal of any electrical equipment.

Guarantee

Your Kingkraft Assist Sense is guaranteed for two years, this covers any breakdowns and parts for this period only. Full terms and conditions can be found on our website as to what the warranty covers.

Your bath may have been purchased with a five year warranty, if you are unsure please check upon receiving your product whether you have an extended warranty as we can not offer this once your item has been installed.

Please ensure you make a note of your serial number(s) which can be found either on the product itself or on any paperwork left by the engineer when fitted.

You will have been left a warranty card with your bath, to ensure we offer you the highest customer service, please register your details to ensure we have up to date information. You can do this by visiting www.kingkraft.co.uk/pages/register-your-product

We would also appreciate if you would also complete our short survey about your experience with Kingkraft.

In the unfortunate event that you experience a breakdown and you think you are still covered under warranty, please contact our main office on 0114 2690697 or info@kingkraft.co.uk.

Product out of warranty? If you are experiencing problems, we can still attend, however charges will apply for our engineers visit, please ensure you know who would be funding this charge when you call us as we can not attend a product without prior authorisation from the bill payer.

